



CIRCULAR

DEWA & RERA Integration Management Companies

We are pleased to inform you that Dubai Electricity & Water Authority & Dubai Land Department (RERA) have collaborated to speed up the process of;

1-Issuance / renewal of Tenancy Contract (Ejari).

2-Activation of Electricity & Water Supply (Move – in), from one platform without the need to visit DEWA offices.

Below are the simple steps for availing both services;

(Existing)

Step1: Customer get his / her tenancy contract & Ejari from Management Company / Real Estate Agent as per the current existing rules and regulations.

(New)

Step2: Accordingly, Customer Account will be created with DEWA, and an email and SMS will be sent to the customer along with his / her account details and link for Security Deposit and activation charges payment

(New)

Step3: Customer pays the Security Deposit and activation charges online or through any other DEWA Payment channels and the supply will be reconnected within 24 hours of payment.

Enclosed FAQs for your information and reference.

Note: Kindly ensure entering the accurate customers' information, for enabling customers to receive various correspondence from DEWA (Email & SMS for DEWA account details, Green Bill, Green SMS, dues payment SMS etc.) and Dubai Land Department (RERA).

For generations to come



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